

General Booking Conditions 2023

booking and cancellation of ToraTora events



Booking

You can register for a ToraTora event by filling out the registration form for that event. Depending on availability, we will then send you an information email with further details. Your reservation for a certain event is made when we receive the registration fee or a deposit. A deposit is usually 500€ per participant per week.

Cancellation - standard

The first 50€ of your deposit is non refundable. This is our administration cost in case of cancellation.

If you can arrange for a replacement to come in your stead or if we can replace you with a participant from the event's waiting list, your deposit minus 50€ can be refunded or forwarded to the replacing participant.

If you cancel your participation in a camp and we are not able to fill your slot, you are liable to pay the following cancellation charges:

- Cancellation up to the 14th day before the first day of the camp: the deposit.
- Cancellation from the 14th day before the camp up to the first day of the camp: 50% of the total sum, if that is more than the deposited amount.
- Cancellation on the first day of the camp (no-show) or later: the total sum of the camp.

For cancellation insurance, contact your insurance agency.

Cancellation - Covid-19

In case of cancellation related to the Covid-19 pandemic, the following special conditions apply.

If ToraTora needs to cancel the event or your participation, you can save your deposit for a future event or get a full refund.

If you cancel your participation due to official travel restrictions between your country of residence and the event location and we are not able to fill your slot, you are liable to pay the following cancellation charges:

- Cancellation up to the 14th day before the first day of the camp: 50€ registration fee.
- Cancellation from the 14th day up to the first day of the camp: the deposit.

However, if those travel restrictions are already in place at the time of booking, our standard cancellation terms apply (see above).

If you cancel your participation due to illness, quarantine, testing / vaccine regulations or related to your job, our standard cancellation terms apply (see above).

Exchange rate

Prices for camps in a non-Euro country are based on a foreign currency. The price might be adjusted when there is a change in exchange rate.

Crypto currency

We accept payments in most crypto currencies, using the exchange rate at the time of payment. Standard cancellation terms apply. Cancellation refunds are always processed in Euro.

Liability

ToraTora is a travel agency. Participants carry responsibility over their own safety while skydiving or practising any other sport during a ToraTora event. Participants in ToraTora skydiving events are required to carry a valid skydiving sport licence issued by a national skydiving federation. Third party liability insurance for skydiving is mandatory. Often a third party liability insurance is included in such a sport licence. Medical insurance or travel insurance with medical coverage, valid for the planned activities in the country of destination is highly recommended. Camp participants should make their own travel arrangements and are advised to take a cancellation insurance.

for more information please contact us
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